

ARTEM RYAZANOV

BACKEND ENGINEER · PYTHON

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Nha Trang, Vietnam · UTC+7 · Open to remote

01 SUMMARY

Engineer with two years in payment systems (P2P / e-com PSP). Day to day I work where partners meet the code: third-party API integrations, request/response debugging, HMAC and JWT auth, webhook delivery, order lifecycles, production logs and SQL. Building backend services in Python (FastAPI, SQLAlchemy, PostgreSQL) and moving into a backend developer role.

02 EXPERIENCE

Technical Support Engineer — API Integrations

09.2024 – Present

P2P / e-com payments service · Remote

- 1.1 Onboard merchant and provider partners onto the payments API: review their docs, debug request/response pairs, verify HMAC SHA-256 signatures, JWT and IP allowlists.
- 1.2 Trace payin / payout orders through the full lifecycle (pending, reservation, retries, limits, final status) using production logs, SQL, Grafana and Kibana.
- 1.3 Diagnose webhook / callback delivery failures and status mismatches between merchants, gateway and providers across SBP, bank cards, C2C, cross-border, Apple / Google Pay and H2H flows.
- 1.4 Run pre-release testing and reproduce bugs; write escalations the dev team can act on without follow-up questions.
- 1.5 Build SQL queries and Metabase dashboards on PostgreSQL and ClickHouse for partner and incident analysis; communicate with partners in Russian and English.

03 SKILLS

LANGUAGES & FRAMEWORKS Python, FastAPI, SQLAlchemy, Pydantic, asyncio, httpx, pytest

DATA PostgreSQL, ClickHouse, Redis, SQL (production)

APIS & SECURITY REST, webhooks / callbacks, HMAC SHA-256, JWT, TLS, IP allowlists, Postman, curl

INFRASTRUCTURE Docker, Kubernetes (basics), Git, Poetry, Makefile, pre-commit, ruff

OBSERVABILITY Grafana, Kibana, Metabase, logs & metrics

PAYMENTS DOMAIN payin / payout, P2P, SBP, C2C, H2H, payment links, merchant / provider / terminal, order lifecycle

04 LANGUAGES

Russian — native · English — B1 (intermediate)